Docket No.: 215441-00006

IN THE U.S. PATENT AND TRADEMARK OFFICE

			CENTIFICATE OF TRANSPORT
Application No.:	09/781,310)	I hereby certify that this correspondence is being
Filing Date:	February 13, 2001)	facsimile transmitted to the United States Patent and Trademark Office on:
Inventor(s):	Joseph Breeden	.)	8-8-0 T
Group Art Unit:	3624)	Date ()
Examiner Name:	Colbert, Ella)(Denelle a. Reitz
Predicting Behavior for Customer Comm	mic, Competitive, or) Flow))))	Tanelle A. Reitz (Typed or Printed Name of Person Signing Certificate
Customer No.: 271	60)	
Confirmation No.:	7942)	RECEIVED CENTRAL FAX CENTER
Mail Stop Amendm Commissioner for P.O. Box 1450 Alexandria, VA 223	atents		AUG 0 8 2000

AMENDMENT

Sir:

In response to the Official Action mailed on <u>April 7, 2005</u>, please enter the following Amendment:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 6 of this paper.